Sixth Semester B.E. Degree Examination, July/August 2022 Total Quality Management Time: 3 hrs. Max. Marks: Note: Answer any FIVE full questions, choosing ONE full question from each module. Module-1 1 a. Define total Quality Management and discuss briefly the various dimensions of quality. (08 M b. List the benefits of TQM and explain the six basic concepts of TQM. (08 M Birefly explain TQM frame work with an illustration. (08 M birefly explain TQM frame work with an illustration. (08 M Birefly explain TQM frame work with an illustration. (08 M birefly explain the characteristics of Quality leaders. (08 M birefly explain the characteristics of Quality leaders. (08 M birefly explain the SEVEN habits of highly effective people. (08 M birefly explain the SEVEN habits of highly effective people. (08 M birefly explain the five levels in Maslow's hierarchy of needs. (06 M commodity. (08 M birefly explain the five levels in Maslow's hierarchy of needs. (06 M (08 M (08 M<		r	CBCS SCHEME initias Instituto of Library, Mana	alar
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Important Note : 1. On completing your answers, compulsorily draw diagonal cross lines on the remaining blank pages. 2. Any revealing of identification, appeal to evaluator and /or equations written eg, 42+8 = 50, will be treated as malpractice.